

Lenovo Google Chrome White Glove Service

Leverage Lenovo's Google Chrome White Glove Service to effortlessly migrate and integrate your new Chromebook PCs across your organization.



Educators are realizing the importance of enabling anywhere anytime learning to engage the new generation of students, while ensuring teachers and students don't waste valuable learning time setting up and configuring new hardware. Lenovo Google Chrome White Glove Services comprise planning, setup, and end-to-end management of custom rollouts and deployments, reducing cost and time to deploy. Pre-enrolled and activated in your Google console, new PCs integrate seamlessly into your existing environment, right out of the box.

Scope of service

- The Lenovo Services Project Management Office works with you and your service delivery teams to develop a jointly agreed schedule of services
- New PCs are received and thoroughly inspected for any damage or blemishes within a climate-controlled warehouse
- Any system issues are identified and reported
- Chrome OS is updated to the latest version
- Devices are enrolled in your Google Apps domain using an enrollment account which does not require admin privileges
- Wireless networks are configured using WPA or WPA2 with pre-shared key authentication
- Your new Chromebooks are prepared and repacked for delivery to the final location per the required schedule

Lenovo's Google Chrome White Glove Service is part of a comprehensive portfolio of Lenovo's award-winning services that support the entire lifecycle of your PCs. For more information on this, or other service offerings, call 1-855-253-6686 or:



CONTACT YOUR LENOVO ACCOUNT MANAGER

Committed to the future of education



Standing in support of 1:1 digital learning programs, Lenovo Services is committed to creating exceptional student experiences through the effective integration of Google Chromebooks into your school environment. Lenovo offers a turnkey solution including:

- "White Glove" enrollment service as described
- PC lifecycle support services such as custom school asset tags, etching, onsite deployments, and more
- Ongoing repair support and accidental damage support
- Comprehensive summer refresh program for cascading equipment to the following school year, with units repaired, cleaned and brought up to date.

Lenovo Services is dedicated to delivering the latest technology, provisioned to meet all the needs of the education environment, so teachers and students can focus on learning.

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