Product Name:ThinkPad Twist (S230u) (Win8) (Accessible)

VPAT Comments:
For a detailed description of the parent features and benefits, please refer to the following URL:
http://www.lenovo.com/products/us/laptop/thinkpad/thinkpad-twist/

VPAT Summary:

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Criteria	Status	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supports	Refer to Section 1194.21 in VPAT Details section below.
Section 1194.22 Web-based Internet information & applications	Not applicable	Not applicable
Section 1194.23 Telecommunications Products	Supports	Refer to Section 1194.23 in VPAT Details section below.
Section 1194.24 Video and Multi-media Products	Not applicable	Not applicable
Section 1194.25 Self-Contained, Closed Products	Supports	Refer to Section 1194.25 in VPAT Details section below.
Section 1194.26 Desktop and Portable Computers	Supports	Refer to Section 1194.26 in VPAT Details section below.
Section 1194.31 Functional Performance Criteria	Supports	Refer to Section 1194.31 in VPAT Details section below.
Section 1194.41 Information, Documentation, and Support	Supports	Refer to Section 1194.41 in VPAT Details section below.

VPAT Details

Section 1194.21	Software Applications and Operating Systems - Detail	

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	blind and mobility-impaired users to access information without the use of the mouse.	Product meets accessibility criteria. Tabs keys are used to navigate within the help system. The F6 key is used to toggle between the TOC and help content. Standard mnemonics are supported. All active controls have associated keyboard functions.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	accessibility user preference settings. For example, if Sticky Keys option is selected by a mobility-impaired user, this option will continue to be activated when used with this application.	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports: When using the application with a keyboard, users can tell where they are on the screen and the information is available to assistive technologies to communicate screen location to visually impaired users.	Product meets accessibility criteria. The Magnifier tool along with other accessibility options provided by Windows works with this product. A standard Microsoft focus indicator is used to indicate active control.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports: This software application allows a screen reader to describe the user interface environment and controls to a blind user. For example, if you tab through a form and find a radio button, the user would be able to determine it is a radio button and the current selection status of the button.	Product meets accessibility criteria. Information is provided for all significant controls, objects, icons and images. All controls are labeled and images have accompanying text. Where appropriate controls have an associative icon to represent the function being performed. There are 3 images: Nav forward, Nav back and print which are images only. When the mouse is hovered over them, tool-tip text describing their function appears.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.		Product meets accessibility criteria. Information is provided for all significant controls, objects, icons and images. All controls are labeled and images have accompanying text. Text is displayed with any control that has an image. A consistence feel is used for all controls in the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports: Text information is accessible so assistive technologies can communicate content, attributes and caret location to blind users.	Product meets accessibility criteria. All controls use the standard calls and methods for setting text. All text is screen reader accessible.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports: System settings are inherited by the application so that customized preferences will not need to be continually reset. For example, color contrast settings enhanced for a low vision user would be preserved by the application.	Product meets accessibility criteria. High contrast mode functions for all of the Windows applications in the product are useable.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports: Application provides an option to display animation in a non-animated mode, allowing users with vision impairments equal access to the same information and reliable interaction with assistive technology.	Product meets accessibility criteria.
(i) Color coding shall not be used as the only means of conveying	Supports:	Product meets accessibility criteria. High contrast mode functions for all

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information, indicating an action, prompting a response, or distinguishing	Color is used only as an enhancement, and an alternate means to	of the Windows applications in the product are useable.
a visual element.	convey information or indicate an action is available to users with visual	
	impairments.	
(j) When a product permits a user to adjust color and contrast settings, a		Product meets accessibility criteria.
	When color customization is supported, a variety of color selections and	
shall be provided.	a range of contrast improves accessibility for users with vision	
	impairments.	
(k) Software shall not use flashing or blinking text, objects, or other	Supports:	Product meets accessibility criteria. No flashing or blinking is used.
elements having a flash or blink frequency greater than 2 Hz and lower	The use of blinking text, objects or elements has been avoided,	
than 55 Hz.	reducing risk of seizures for users with photosensitive epilepsy.	
(I) When electronic forms are used, the form shall allow people using	Not applicable	Electronic forms are not used
Assistive Technology to access the information, field elements, and		
functionality required for completion and submission of the form,		
including all directions and cues.		

Section 1194.23 Telecommunications Products - Detail

Supporting Features

Remarks and Explanations

Criteria

allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-security with TY use. In standard TTY single protocols. (c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their ITY users with their ITY users with their ITY to see mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their ITY to see mail their ITY to see with their ITY to see mail their ITY to see with their ITY to se			The state of the s	
(b) Telecommunications products which include voice communication functionality shall support all commonly used rose-smanufacture non proprietary standard TTY signal protocols. (c) Voice mail, auto-tandmant, and interactive voice response telecommunications systems shall be usable by TTY exists with their case with their sales	a T fo	owing voice communication and which do not themselves provide a FY functionality shall provide a standard non-acoustic connection point r TTYs. Microphones shall be capable of being turned on and off to	Not applicable	
telecommunications systems shall be usable by TTY users with their TTYS. (d) Voice mail, messaging, auto-attendant, and interactive voice response tolecommunication systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required. (e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYS and for users who cannot see displays. (f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided. (g) If the telecommunications product allows a user to adjust the receiver volume, a function shall be provided to automatically reset the volume to the default level after every use. (h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic which is normally held up to the ear, a means for effective magnetic which is normally held up to the ear, a means for effective magnetic which seems of the provided of automatically reset to the lowest provided. (i) Interface to hearing technologies (including hearing aids, cochies in a special provided and assistive listening devices) shall be reduced to the lowest provided the information or conduct information or communications product. (j) Products that transmit or conduct information necessary to provide the information or conduction or which are transmitted or conductions or which have mechanically operated controls or keys shall be controls or keys. (k)(1) Products which have mechanicall	(k fu	Telecommunications products which include voice communication nctionality shall support all commonly used cross-manufacturer non	Not applicable	
response telecommunication systems that require a response from a user within a time interval. Is about to run out, and shall provide sufficient time for the user to indicate more time is required. (e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs and for users who cannot see displays. (f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided. (g) If the telecommunications product allows a user to adjust the receiver for the default level after every use. (h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided. (g) Interface to hearing technologies functioning hearing aids, cochear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies functioning hearing aids, cochear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies functioning hearing aids, cochear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies functioning hearing aids, cochear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies functions and the provided. (g) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protectos, formats or other information necessary to provide the information or communication, or similar techniques shall not require information necessary to provide the information or communication, or similar techniques shall not require inf	(c	Voice mail, auto-attendant, and interactive voice response lecommunications systems shall be usable by TTY users with their	Not applicable	
functions shall also be available for users of TTYs and for users who cannot see displays. (I) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided. (g) If the telecommunications product allows a user to adjust the receiver volume, a function shall be provided to automatically reset the volume to the default level after every use. (h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided. (i) Interface to hearing technologies including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product. (i) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information or communication in usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery. (k)(1) Products which have mechanically operated controls or keys shall be calcilely discernible accomply with the following: Controls and Keys shall be tactilely discernible accomply with the following: Controls and Keys shall be tactilely discernible accomply with the following: Controls and keys shall be provided. (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be provided. (k)(2) Products which have mechanically operated controls or keys shall be accelled with one controls and technically discernible accelled and operated using one hand and hand and shall met require tight grasping, pinc	re u a	sponse telecommunication systems that require a response from a ser within a time interval, shall give an alert when the time interval is sout to run out, and shall provide sufficient time for the user to indicate	Not applicable	
provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided. (g) If the telecommunications product allows a user to adjust the receiver volume, a function shall be provided to automatically reset the volume to the default level after every use. (h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided. (i) Interface to hearing technologies shall be provided. (ii) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in usable format. Technologies which use encoding, signal compression, format transformation, or shall restore it upon delivery. (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys. (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require lightly grasping, pinching, twisting of the wire require minimal dexterity for ease of use by mobility impaired users.	(e fu C) Where provided, caller identification and similar telecommunications nctions shall also be available for users of TTYs and for users who innot see displays.		
volume, a function shall be provided to automatically reset the volume to the default level after every use. (h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided. (i) Interface to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product. (j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery. (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one touchand and shall not require tight grasping, pinching, twisting of the wrist. Supports: Controls and Seys shall be reduced to the lowest possible transformation, or similar techniques shall not remove information necessary to provide the information necessary to provide the information or communication in usable format. Technologies which there were the provided to the lowest possible format. Technologies which have mechanically operated controls or keys shall to tremove information necessary to provide the information or communication, shall provide the information or communication in usable format. Technologies which are the provided the information of the provided the infor	p v	ovide a gain adjustable up to a minimum of 20 dB. For incremental slume control, at least one intermediate step of 12 dB of gain shall be	Not applicable	
transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided. (i) Interface to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product. (j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery. (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible twithout activating the controls or keys. (k)(2) Products which have mechanically operated controls or keys. (k)(2) Products which have mechanically operated controls or keys shall be tactilely discernible twithout activating the controls or keys. (k)(2) Products which have mechanically operated controls or keys shall be tactilely discernible. Touch can be used to identify and distinguish controls and keys without activating the controls or keys shall be activating them. Supports: Countrols and latches can be reached and operated using one hand and hand and shall not require tight grasping, pinching, twisting of the wrist. Product meets accessibility criteria Force requirement for controls and latches is met.	V	lume, a function shall be provided to automatically reset the volume to		
implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product. (i) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery. (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys. (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist.	tr m	ansducer which is normally held up to the ear, a means for effective agnetic wireless coupling to hearing technologies shall be provided.	Not applicable	
pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery. (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys. (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist.	ir p	plants, and assistive listening devices) shall be reduced to the lowest assible level that allows a user of hearing technologies to utilize the	Not applicable	
comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys. (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. Touch can be used to identify and distinguish controls and keys without activating the controls and keys without activating the controls or keys. Supports: Controls and Keys shall be tactilely discernible activating them. Supports: Controls and latches can be reached and operated using one hand and hand and shall not require tight grasping, pinching, twisting of the wrist.	(j p c p w s s	Products that transmit or conduct information or communication, shall ass through cross-manufacturer, non-proprietary, industry-standard ides, translation protocols, formats or other information necessary to ovide the information or communication in usable format. Technologies nich use encoding, signal compression, format transformation, or milar techniques shall not remove information needed for access or nall restore it upon delivery.		
comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. Controls and latches can be reached and operated using one hand and latches is met. Identify the following: Controls and Keys shall be operable with one hand and latches can be reached and operated using one hand and latches is met.	С	mply with the following: Controls and Keys shall be tactilely discernible	Touch can be used to identify and distinguish controls and keys without	Product meets accessibility criteria
The force required to destruct controlle dild help chall be a los. (EE.E.14)	(ł c h	(2) Products which have mechanically operated controls or keys shall imply with the following: Controls and Keys shall be operable with one	Supports: Controls and latches can be reached and operated using one hand and	Product meets accessibility criteria Force requirement for controls and latches is met.

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maximum		
(k)(3) Products which have mechanically operated controls or keys shall	Supports:	Product meets accessibility criteria
comply with the following: If key repeat is supported, the delay before	An option to change keyboard repeat rate is provided so users can	
repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be	adjust the rate to accommodate their needs.	
adjustable to 2 seconds per character.		
k)(4) Products which have mechanically operated controls or keys shall	Supports:	Product meets accessibility criteria. All keys and controls are easily
	The status of locking and toggle controls or keys can be seen as well as	discernible.
reys shall be visually discernible, and discernible either through touch or		
sound.		

Section 1194.25 Self-Contained, Closed Products - Detail		
Criteria	Supporting Features	Remarks And Explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not applicable	
b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not applicable	
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not applicable	
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Supports: Audio signal is provided at a standard level via a standard connector so the audio can be interrupted, paused, or restarted at anytime.	Product meets accessibility criteria.
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.		
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports: Color is used only as an enhancement, and an alternate means to convey information or indicate an action is available to users with visual impairments.	Product meets accessibility criteria.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.		
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.		
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.		
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.		

(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.

Section 1194.26 Desktop and Portable Computers - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) All mechanically operated controls and keys shall comply with	Supports:	Product meets accessibility criteria.
§1194.23 (k) (1) through (4).	See 1194.23(k) 1 through 4.	·
(b) If a product utilizes touchscreens or touch-operated controls, an inpu	nt Not applicable	
method shall be provided that complies with §1194.23 (k) (1) through (4)).	
(c) When biometric forms of user identification or control are used, an	Supports:	Product meets accessibility criteria.
alternative form of identification or activation, which does not require the	An alternative means to biometric identification is available.	
user to possess particular biological characteristics, shall also be		
provided.		
(d) Where provided, at least one of each type of expansion slots, ports	Supports:	Product meets accessibility criteria. Industry standards are used for all
and connectors shall comply with publicly available industry standards.	The product design uses industry standard ports so that alternative	ports, slots, and connections.
	equipment and assistive technologies can be accommodated.	

Section 1194.31 Functional Performance - Detail

Criteria **Supporting Features Remarks and Explanations** (a) At least one mode of operation and information retrieval that does not Supports: Product meets accessibility criteria. Product uses standard keyboard require user vision shall be provided, or support for Assistive Technology See the following for supporting features: accessibility features built into the OS. No additional functions have been used by people who are blind or visually impaired shall be provided. added. Tab keys are used to navigate within the help system. The F6 key is used to toggle between the TOC and help content. Standard - 1194.21 a, b, c, d, e, f, h, i, l mnemonics are supported. The Magnifier tool along with other - 1194.22 all accessibility options provided by Windows works with this product. - 1194.23 k1, k4 Information is provided for all significant controls, objects, icons and - 1194.24 d images. No time response controls are used. No timed instructions. All - 1194.25 a, b, c, e, f, g user feedback remains on screen until user action is completed s All - 1194.26 b, d active controls have associated keyboard functions. All text displayed by this application is done with standard Microsoft APIs. All text is screen reader accessible. No special color enhancement is done in this application beyond what Microsoft provides in the Operating System. (b) At least one mode of operation and information retrieval that does not Supports: Product meets accessibility criteria. High contrast mode functions for all require visual acuity greater than 20/70 shall be provided in audio and See the following for supporting features: of the Windows applications in the product are useable. enlarged print output working together or independently, or support for Assistive Technology used by people what are visually impaired shall be - 1194.21 c, g, i, j, I provided. - 1194.22 n - 1194.25 h - 1194.26 d (c) At least one mode of operation and information retrieval that does not Supports: Product meets accessibility criteria. No audio alerts used by any require user hearing shall be provided, or support for Assistive Hardware is designed to alert the software application of system sounds application. Technology used by people who are deaf or hard of hearing shall be when needed and the software then provides a visual cue so that deaf or provided. hard of hearing users can complete the task. See the following for other supporting features: - 1194.22 b, m - 1194.23 k4 - 1194.24 c - 1194.25 e, f (d) Where audio information is important for the use of the product, at Supports: Product meets accessibility criteria. least one mode of operation and information retrieval shall be provided in Hardware provides a physical volume control and/or an interface so that an enhanced auditory fashion, or support for assistive hearing devices volume can be controlled by software. shall be provided. See the following for other supporting features: - 1194.23 k4 - 1194.25 e, f

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(e) At least one mode of operation and information retrieval that does no	t Not applicable	
require user speech shall be provided, or support for Assistive		
Technology used by people with disabilities shall be provided.		
(f) At least one mode of operation and information retrieval that does not	Supports:	Product meets accessibility criteria. Product uses standard keyboard
require fine motor control or simultaneous actions and that is operable	See the following for supporting features:	accessibility features built into the OS. No additional functions have been
with limited reach and strength shall be provided.		added. Tabs keys are used to navigate within the help system. The F6
	- 1194.21 a, b	key is used to toggle between the TOC and help content. Standard
	- 1194.22 l, p	mnemonics are supported. No timed instructions. All user feedback
	- 1194.23 k1, k2, k3	remains on screen until user action is completed. All active controls
	- 1194.25 b, j1, j2, j3, j4	have associated keyboard functions.
	- 1194.26 d	

Section 1194.41 Information, Documentation, and Support - Detail		
Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Not applicable	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Not applicable	
(c) Support services for products shall accommodate the communication		Product meets accessibility criteria.
	In addition to standard IBM help desk and support Web sites, IBM has established a TTY telephone service for use by deaf or hard of hearing customers to access sales and support services	

Disclaimer:

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